

FALCON FIGHTER FORCE

"INTRODUCING THE UTMOST IN FACILITY MANAGEMENT"



Find Us..

- Address : 12-A, Harishchandra Society, Opp Rupal,Vijaynagar Road, Ankur Rd, Naranpura, Ahmedabad, Gujarat 380013
- Email : directorfalconfighterforce@gmail.com
- Website : <http://www.falconfighterforce.com>
- Contact : +918488880389



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Company Introduction

- ✓ **Company Name: FALCON FIGHTER FORCE SERVICES PRIVATE LIMITED**
- ✓ **Director: Shaktisingh Shekhawat**
- ✓ **Year of Est.: 2009**
- ✓ **Nature of Business: Facility Management Service**



We...

- We Falcon Fighting Force endeavor to help the organization to meet their Facility Solutions in most professional way. Falcon Fighter Force is a consulting firm specialized in Facility Management including Technical Team, security, housekeeping, providing manpower, budgeting, cost optimization, training and grooming of maintenance and horticulture staffs.
- Moreover, it includes services like Operations and maintenance, Communications management, Emergency management and business continuity, Real estate and property management, Environmental stewardship and sustainability, Hospitality, Human factors and ergonomics, Project management and many more.
- Our company enriched with an expertise team who worked with leading MNC and national facility and real estate groups for a long period of time.
- We believe in quality, commitment and honest approach, we constantly thrive to achieve the same just to see the happy faces of our clients.
- Leading Facility Solution Company in Gujarat
- Professionally managed with an entrepreneurial culture
- Present in 4 States Gujarat, Rajasthan, Delhi and Haryana
- Delivering Safety since 2009 to more than 500 satisfied clients.

BUSINESS ENGAGED ACTIVITIES

Prime at Facility Management

- House Protection Services
- Housekeeping & Hospitality Services
- Club House Maintenance
- Gardening & Landscaping
- Gym Premises/Gym Equipment Maintenance Service
- Event Security
- Carpenter Service
- Celebrity Protection
- Pest Control & Façade cleaning Service
- Electrical Service Management
- Permanent & Static guarding services
- Industrial as well as Personal Security Services
- Office Administration Support

Value Added Services

- QRT
- CCTV video Surveillance products and solutions
- Access control products and solutions
- Fire & Intruder Alarm System
- Public Address System
- Door Auxiliary & Communication
- Auto Gate & Electronic Article Security
- Control Room
- Night Check
- Dog Squad
- Walky- Talky

Services at glance: Specializing in Facility Management

- We are a professionally managed company, which provides **flawless, seamless, integrated Facility Management Services** for all range, style and size of buildings. Be they Corporate or Commercial, Institutional, Industrial, Educational, Hospital, Residential and more.
- Facility Management Services relates arrangement for professional maintenance and upkeep of the property.

Maintenance & Engineering

- ❑ Backed by a team of experts, range of services provides our varied clients, real time solutions for effective and efficient running of their facilities. Our state-of-the-art management, reporting and controls enhance the superiority of our services. This allows for a more optimized overall environment.
- ❑ Our systems ensure our equipment is maintained optimally to ensure longevity.
- ❑ Our special focus on waste management disposal systems, rain water harvesting and energy conservation give our spaces a new definition of excellence

OUR TEAM FOCUSES ON:

- Equipment Maintenance
- Fire Protection System
- Preventive Maintenance
- Periodic Testing and Harvesting
- Life Maintenance
- Pest Control Services
- Plumbing Services
- Electrical Services
- Energy Management
- Waste Management
- Water Harvesting
- Maintenance of Log Books

Housekeeping & Hospitality Services

❑ We are committed to offer international standard housekeeping services to its customer. Our expert staff and modern equipment makes it possible for us to deliver speedy and simplified housekeeping services. We work in close co-ordination with our clients to deliver custom-made services of global standards.

❑ We provide daily, weekly and monthly schedules based on requirements of our customers. We undertake facade, glass and glazed wall cleaning with suspended trolleys. We employ trained personnel for specialized jobs.

BEHIND THE SCENES:

- Efficient
- Unobtrusive
- Organizing Parking Management
- Vehicle screening
- Cleaning
- Maintaining orderliness
- Running a house or a business property
- Cleanliness of buildings, parking area, podium, **club house** and internal roads.
- Monitoring drainage, ducts and pest control.



Covid-19 Deep Cleaning Services

❑ Commercial Coronavirus Deep cleaning and Antiviral sanitization of the workplace and home by a professional cleaning experts.

IT INCLUDES..

- Floor Treatment
- Stone Care
- Carpet Shampooing
- Upholstery Shampooing
- Crystallization



Gardening & Landscaping:

□ A team of professional gardeners and independent professional landscape designer takes care of environment and garden activities for client premises.

WE PROVIDE...

- Landscaping
- garden maintenance
- water feature
- irrigation installation and maintenance
- seasonal planting
- composting and fertilization



Club House Maintenance:

- ❑ Whether you are a large residential society or a club or a hotel or a resort, if you have a clubhouse, we will maintain and manage it for you.
- ❑ It's a specialized service, where we manage everything.

Exclusive Service range

- Play area equipment **maintenance**.
- Circulation of information/Notices.
- Dish antenna installation/removal and **maintenance** issue (if any)
- Daily garbage collection
- Cleanliness of podium, club house and internal roads
- reservation, room management, billing, accounting, and statistics capabilities
- Swimming Pool Maintenance Services



Air-Conditioning Services & Plant Maintenance

☐ We render annual maintenance contracts and back-up services for major break down of air conditioning plants & their components.

A LOOK ON AC MAINTENANCE GUIDELINES:

- Regular maintenance & clean up of air filters. ...
- **Cleaning** of Evaporator coils. ...
- Maintenance of condenser coil. ...
- **Cleaning** Coil Fins. ...
- Unclog the rear drain. ...
- Cover up the compressor unit during winters. ...
- AC service.



Gym Equipment Maintenance

We render Gym Auditorium maintenance activities. In which we provide all round service.

WE PROVIDE...

- Equipment Maintenance
- REPAIRS & SERVICES GYM EQUIPMENT



Facade Cleaning Services:

❑ The facade of your building is exposed to the ravages of environment and weather, such as rain, dust, pollution etc. This service can be availed by residences, offices and commercial complexes. In order to maintain clean exterior, we recommend using our facade and window cleaning service.

❑ We offer window and **FACADE CLEANING SERVICES** for every type of business including showrooms, offices, factories, schools and commercial complexes.

We Provide...

- Façade Cleaning
- Window Cleaning
- Glass Cleaning



Firefighting System Management:

□ The primary purpose of a fire management system is to design, manage, plan and co-ordinate appropriate fire safety procedures to reduce the risks of fire and to ensure the safety of building occupants. A complete fire management system ensures legal compliance and protection of lives and assets.

We Assist...

- The fire safety management strategy
- Evacuation procedures
- Fire and smoke control strategy
- Fire fighting strategy
- Fire protection strategy



Office Administration Support:

❑ Administration and office support workers help businesses with a variety of clerical tasks.

Office Administrator responsibilities include:

- Coordinating **office** activities and operations to secure efficiency and compliance to company policies.
- Supervising **administrative** staff and dividing **responsibilities** to ensure performance.
- Keep stock of **office** supplies and place orders when necessary.



Security

❑ Today, the importance of security cannot be stressed enough. Asset FCM goes the extra mile to cover all facets including recruiting the right professionals, to using the latest equipments for optimal and exceptional execution. Our focus on the right mix provides our clients the best possible security cover with least intrusion.

❑ Our continuous audit, background checks and surveillance makes our services comparable to the best in the industry.

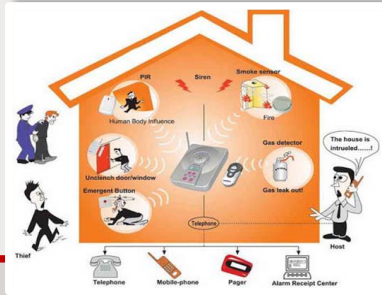
WE'RE ALWAYS WATCHING:

- Armed Guards
- ✓ More than 2,500 trained Security Guards
- ✓ More than 900 trained Bouncers
- ✓ More than 300 Lady Security Guards
- Concierge Services
- Key holding Responsibility
- Mobile Patrols
- Parking Management
- Vehicle screening
- Electronic Security Systems
- Residential, Commercial and Corporate Risk Management



App Based 3Layer Modernized Security Services

Intruder system



- **Intruder/burglar alarm system** is a set of interconnected devices that is aimed to protect an object, usually a facility, against **intruders** and to notify the owner or/and the monitoring station/center of any violation of the protected zones.

Gate Visitor Management system



- **Helperinfo™** is a replacement to digital system from a conventional one for apartment complexes and enterprise gated communities. It allows you to track Visitors, staff and with a valid authentication for entry/exits! It even has an offline mode, in case of connectivity issue with the Host/residents. It surpasses any kind of breach in security protocol.

guardroute™ Patrolling System



- **Guard Monitoring System or Guard Tour System** is to ensure that your guards are not sleeping in the night and you are not paying for a sleeping guard. Guards are for you and for your property protection

Conservation & Sustainability

❑ We ensures all personnel, systems and practices contribute to the betterment, not only of the facilities managed, but also to the total environment and space at large. Our stringent maintenance schedules reduce emissions ensuring longevity of equipment thus reducing carbon footprint.

❑ Our single minded dedication to systems and implementation result in ensuring simple things like waste segregation. Recycling and water management are also emphasized and inculcated in all our personnel making our services greener.

WE CARE FOR:

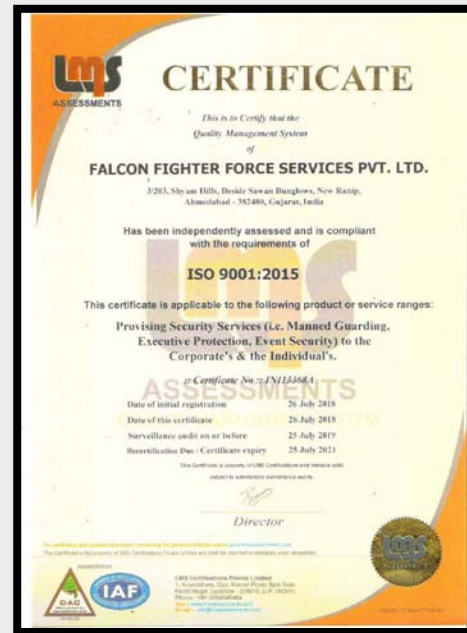
- Corporate & Commercial Complexes
- Residential Townships
- Institutions
- Hotels, Restaurants and Food Courts
- Health and Wellness Institutions



Certificates :

- ✓ PASARA
- ✓ ISO 9001:2015
- ✓ CAPSI
- ✓ EMERGING CO. AWARD
- ✓ LSD FOUNDATION
- ✓ N7 ALLIANCE
- ✓ BNI
- ✓ Certificate of Recognition (India 5000 Best MSME Awards)
- ✓ Certificate of accreditation (Leading Skill Foundation)
- ✓ Appreciation Letter (Gujarat Cricket Association)
- ✓ Certificate of Training (Leader Star Security Ltd.)

Certificates



Why us ?

■ Systems

We are a systems and process oriented company. We formulate systems as per the requirements of the site and ensure a rigid follow through.

■ Training

We have core team of trainers who ensure that both technical and service oriented training is imparted to our preselected employees.

■ Technology

Being systems driven we understand and utilize all forms of technology ensuring that we provide our clients with well thought out, real time, and to the point solutions.

■ Audit

We conduct continuous audits on all aspects of our business to ensure that we are providing our clients the best solution

■ Complaint Handling

We believe in the highest customer satisfaction index. Thus we have a well formulated complaint handling cell that is looked into by the Directors themselves.

Our Strength...

- We have the engineer in our team under whose guidance foundation stone of Rangoli Gardens will be laid and also who knows most of the technical aspects of this society.
- We have the Estate Manager who served Rangoli Gardens as Estate Manager since inception and also who managed the society for more than 7 yrs.
- Experienced Station head of Ashiana , who maintained other similar location of Ashiana with utmost customer satisfaction for more than 9 yrs. Also served as Facility head for leading real estate group at Jaipur
- Many other members who have already served the same society for long time.
- Any society's key satisfaction is depend on it's security and our strength is security

Our team

- We are a process and systems oriented company. While we bring in best practices from our industry, we tailor our systems to suit individual requirements of each site that we manage.
- **PERSONAL DELIVERY** - We are all high motivated, with a high sense of personal responsibility and that is what we inculcate in our key leaders.

Core Team Details For taking care of Rangoli Garden :

<u>Name</u>	<u>Job Position</u>	<u>Experience in years</u>	<u>Achievements/Qualities</u>
Ashok Kumar (Already associated with Aashiyana for a long period of time at senior position)		24 Yrs. of vast experience in managing facilities, projects, services, operations and personnel	<ul style="list-style-type: none">• Responsible for attending & resolving all customer observations on priority basis.• Liaising with government offices like JVVNL, JDA, & Local Police Station.• Training & Development of the working staff to keep motivated the team.• Ensuring the all technical & critical equipments will be functional & up to the mark.• Preparing the monthly budget reports, maintenance agreements & other necessary files.• Ensuring timely collecting of the CAM charges in time bound manner.

To Be Continued...

<u>Name</u>	<u>Job Position</u>	<u>Experience in years</u>	<u>Achievements/Qualities</u>
Manmohan Singh Rajawat (Already associated with Aashiyana for a long period of time at senior position)		A dynamic professional with 7 years of experience in handling complex Electrical Systems, ensuring business functionality adherence & enhancing competitive advantage through effective utilization of men, machine, method & materials in the property management	<ul style="list-style-type: none">• Responsible for the entire operation of Engineering Utilities, Security & housekeeping for 300 Acre IT SEZ with the strength of 65 personals with prestige's clients like DEUTCSHE BANK, SYSTWEAK,EXL, MET LIFE, GENPACT,APPIRIO etc.• Operation and general maintenance of DG Set• Operation and general maintenance of Chillers Plant.• RO Plant.• AHU and FCU• Operation and maintenance of UPS and Invertors• Operation and maintenance of transformer with entire switch gear facility PMCC• Firefighting system• Maintain the facilities of housekeeping & security in shift operation.

To Be Continued...

<u>Name</u>	<u>Job Position</u>	<u>Experience in years</u>	<u>Achievements/Qualities</u>
Ranjit Kumar Singh (Already associated with Aashiyana for a long period of time at senior position)		24 Years on experience as Team Leader, Senior Project Manager, Project Engineer, Planning, Contract & Procurement Team, Design & Architecture Team	<ul style="list-style-type: none">• Project Budgeting & Planning• Team Building & Leadership• Quantity Surveying• Quality Control• Project Management

To Be Continued...

<u>Name</u>	<u>Job Position</u>	<u>Experience in years</u>	<u>Achievements/Qualities</u>
PIJUSH BANERJEE (Already associated with Aashiyana for a long period of time at senior position)		An inspiring and a pragmatic leader with over Three Decades of experience in property maintenance, facility & asset management, commercial operations and vendor development across India with top-notch brands	<ul style="list-style-type: none">• Property & Site Management• Operations & Maintenance• Facilities Management• Technical Operations• Client Relationship Management• Quality Control & Assurance• Safety & Security Management• Safety & Environment• Team Building & Leadership• Supervised the team of 400 members and designed SLAs /KPIs for the work outsourced to contractors and third-parties.• Trained and mentored the Security, housekeeping, administration, fire safety & maintenance team professionals to meet the organizational targets and achieve profitability

Financial Strength :

- Financial strength of the company as per audited accounts:

<u>Year</u>	<u>Annual Turnover</u>	<u>Net worth</u>
2019-20		
2018-19		
2017-18		

Work Experience



<u>Name of the Organization</u>	<u>Contract Period</u>	<u>Area Served (In Sq. ft)</u>	<u>Location</u>

Major Clients:

- HUBTOWN GROUP, North Park-Rising Star, Mumbai
- CITY CENTRE GROUP, Titenium City Centre, Mumbai
- ROF Ananda, Gurgaon
- Shyam Hillls, Raipur
- ROF Aalayas , Gurgaon
- ADANI GROUP, The Other Site, Ahmedabad
- KB JAVERI , Super City, Ahmedabad
- Adani
- KB Javer
- Hubtown
- JLL
- City Centre
- Hubtown
- Super City
- United Way of Baroda

Brief on United Way of Baroda work:

United Way Baroda					
Ref: UWB/AFRE/2018/175 29 Aug 2018					
To, Mr. Shakti Singh Shekhawat Falcon Fighter Force Services Pvt.Ltd Ahmedabad					
Work Order					
Subject: Work Order to provide security services at the 31 st Annual Fund Raising Event- UNITED WAY GARBA MAHOTSAV- 2018.					
Dear Sir,					
Greetings from United Way Baroda!					
United Way Baroda is the one of the renowned non-profit, non-government organization in the city of Vadodara. Our organization has been addressing Health, Education & Livelihood Generation needs of the less privileged communities of our city & Gujarat since 31 years. We ensure that our efforts enable our communities to achieve their human potentials by being healthy, educated and empowered. Annual Fund Raising Event- Garba Mahotsav is our signature event, which helps us to create resources for the welfare of economically poor and vulnerable communities.					
The 31 st Annual Fund Raising Event – 2018 (Navratri Garba Mahotsav-2018) will be organized from 10th October to 18th October, 2018 at FB Colony Ground, Alembic City, Next to Bhaail Amin Hospital, Alembic Gorwa Road, Vadodara. The above ten days event has been extremely popular with the young and the old and draws out massive participation of those who matter most in the city.					
We are pleased to issue the work order to provide security services for the same. UWB requires the security personnel for AFRE 2017 (As per Annexure I attached) event from 10th October to 18th October, 2018.					
Sr.no	Description	No. of Person	No. of Days	Rate Per Duty	Amount
1	Security Supervisor	20	10	1100	220000
2	Security Bouncer/ Executive	80	10	1050	840000
3	Security Guard	50	10	750	375000
4	Female Security Guard	40	10	650	260000
		190		Sub Total	1695000
	GST		18%	GST	305100
				Total	2000100
9th Floor, Sidcup Tower, Race Course Circle, Vadodara - 390 007 (India) Phone : +91 - 265 - 2358091, 2345144, 6627715, 6627716 Email : admin@unitedwayofbaroda.org Website : www.unitedwaybaroda.org					
GIVE • ADVOCATE • VOLUNTEER					

United Way Baroda	
Terms & Conditions:-	
1. Payment terms as per mutually decided.	
2. Falcon Fighter Force Services Pvt.Ltd will prepare plan of security and communication including the contact details of all the key personnel for the event and present the same to Chairman-Resource Development Committee.	
3. You shall complete all necessary legal compliances related to Police Department and Government for security staff & security equipments.	
4. You shall provide strong, well dressed, well equipped, well trained, well mannered and polite security staff.	
5. If the Police ask for any specific plan in regards to security then the security agency should follow the instructions given by the police along with UWB instructions.	
6. United Way of Baroda will not entertain any liability/ claim of wages or otherwise from any person /party for this contract. You shall fulfill statutory liabilities. You shall provide PAN number, GST Number to United Way of Baroda. TDS shall be recovered as per IT Act, 1961.	
Kindly convey your acceptance by signing the duplicate copy of this order.	
Sincerely,  Dr. Binita Verdia Deputy Director	
	
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Thank
you

